

## Introduction of new Controlled Parking Zones (CPZ) in Barking & Dagenham

### 1. What is a Controlled Parking Zone (CPZ)?

CPZs are designed to help people park in their local area, by restricting people from other areas parking in their roads. They can also help reduce traffic congestion and air pollution.

Within a Controlled Parking Zone (CPZ), only residents who have applied for a permit can park on certain roads during set hours. People who don't live in the CPZ area cannot apply for a permit. Residents can also apply for visitor permits.

Parking bays and signs are installed in CPZ zones to clearly show motorists the parking restrictions that apply within the zone.

### 2. Why are the council considering a CPZ in this area?

CPZs put local people first. They help residents and businesses to park in their neighbourhoods by stopping people from outside the local area from parking there. Commuters for example, can create a massive problem for residents who live near a train or tube station, shops or where people come to work, by taking up parking spaces.

CPZs help to reduce overall traffic, improve traffic flow and tackle congestion. They also improve safety, particularly around schools, by reducing inconsiderate parking. They help emergency vehicles and refuse vehicles to reach places by ensuring vehicles don't block access.

They also give people better access to local services such as parks, local shops and other community venues.

Finally CPZs improve air quality by reducing the amount of time drivers spend driving around in search of available parking spaces, reducing the amount of pollution that vehicles give out into the air. They can also encourage more sustainable types of travel such as public transport, cycling and walking.

As our population gets bigger and we are seeing more and more cars on our roads, CPZs make parking easier for residents and businesses, and protect against future parking pressures.

### 3. Why did the council choose my street / area?

Your local area has been chosen to be a CPZ for a number of reasons:

- There have been several reported traffic accidents within the zone and local people have asked us to improve parking in the area.
- Concerns have been raised about road safety at nearby schools due to inconsiderate parking and increased traffic, particularly during the school run.
- A number of shopping parades and community hubs such as health centres and libraries are nearby which increases traffic and traffic congestion.
- The extra traffic on the roads is increasing air pollution.

### 4. How is the decision made to implement/not implement a CPZ?

<https://www.lbbd.gov.uk/council-and-democracy/plans-and-priorities/parking-policy-and-guidance>  
select Residents Parking Policy

## 5. Which streets are included in the CPZ proposal and what timings will apply?

Full details of the scheme plans (with a list of streets) can be viewed on our website by visiting [www.lbbd.gov.uk/parking/parking-area/new-and-proposed-traffic-and-parking-schemes](http://www.lbbd.gov.uk/parking/parking-area/new-and-proposed-traffic-and-parking-schemes)

On bank holidays, permits are not required if you are parked in a resident or business parking bay. You also don't need to use a visitor's permit for your guests on any bank holiday.

## 6. How can I provide feedback on a CPZ proposal consultation in my area?

There were several ways in which residents are able to provide feedback which are as follows:

Online via the One Borough Voice consultation portal

Online via the TMO feedback link

Email ([ped@lbbd.gov.uk](mailto:ped@lbbd.gov.uk))

A dedicated telephone number (voicemail) (provided in the consultation letter)

Visiting a local library or Community Hub

Via QR code provided on consultation letter

Via Parking Contact Centre (telephone number provided in consultation letter)

## 7. Who can apply for permits in a CPZ?

In a CPZ you need a permit to park. Only residents and businesses located within a zone, except those living in a car-free development, can buy permits. This helps stop drivers from outside an area from being able to park there, making it easier for residents in a zone to park near their homes.

## 8. How much do the permits cost?

All resident permits are valid from one year from the date of issue.

A permit must be purchased for each vehicle registered to your home address.

Parking permit costs are now based on a vehicle's CO2 emissions and this can be found at Appendix A.

Alternatively you can view permit costs here [www.lbbd.gov.uk/parking/parking-permits/parking-permit-prices](http://www.lbbd.gov.uk/parking/parking-permits/parking-permit-prices) please note that prices quoted per permit, per vehicle.

Vehicles displaying a valid blue badge are allowed to park within the CPZ bays, and don't need to buy a permit.

Households can get free permits for up to two electric vehicles if they are in the 0 – 50 CO2 category.

## 9. Why isn't the permit for the first vehicle free?

We have to charge for permits to help us cover the set-up, maintenance and ongoing enforcement of the zones - we need to do this to ensure residents can park in their local area. All boroughs are required to charge for parking for this reason.

## 10. Why are permits for some vehicles more expensive?

As part of our commitment to improve air quality for residents, our parking permit fees and charges are based on CO2 emissions which harm the environment. Costs are higher for higher polluting vehicles, to encourage people to move to lower polluting vehicles that are less harmful for the environment.

Households can get free permits for up to two electric vehicles if they are in the 0 – 50 CO2 category.

## 11. What are the vehicle emissions for my vehicle?

To find out about the emissions of your vehicle, you can either look on your vehicle log book (V5C) or you can use this link <https://www.gov.uk/co2-and-vehicle-tax-tools>

## 12. Do people have to pay more if they have more than one car?

Each household pays a set permit cost for up to two vehicles. To reduce congestion caused by parked vehicles and to improve road safety, households with three or more vehicles have to pay more for their third, fourth, or fifth vehicle.

Information on the permits and current costs can be found on the following link: [www.lbbd.gov.uk/parking/parking-permits/parking-permit-prices](http://www.lbbd.gov.uk/parking/parking-permits/parking-permit-prices)

If you already have a permit as you already live in a CPZ zone we are proposing to extend, your permit will be valid, and you will not need to buy a new one or do anything.

## 13. If I am disabled, do I need a permit?

Vehicles that display a valid blue badge do not have to purchase a permit.

## 14. What do I do if I have a visitor?

Visitors will only need to pay for parking during the hours of operation of the zone. When you have a visitor, you can purchase a permit online and this will be instant once payment has been made. Any payment made for permits is not refundable.

You need to set up a resident permit account by following this link - [www.lbbd.gov.uk/visitors-parking-permits-and-vouchers](http://www.lbbd.gov.uk/visitors-parking-permits-and-vouchers) and all you need is your visitor's vehicle registration number, the date they will be staying, and how long they will be staying for.

You can either activate a virtual permit when your visitor is actually parking up or you can do it in advance if you know the date and time that your visitor will be arriving.

Once you have created one permit, your card and vehicles will be remembered by the system. This makes it easy to order new visitor parking permits in the future.

### Current Visitor Permit prices

- 4 hours: £0.75
- 1 day: £1.38

## 15. Can I book for more than one session of 1 Hour free parking per day, but in different parking locations?

No, you can only claim one 1 Hour free parking session per day, even if you choose to move your car to a different parking location.

**16. I regularly have carers and medical professionals visiting me at my home, do they need a permit?**

If you receive home visits from a carer then you may be entitled to a Community and Healthcare parking permit.

You can apply for a new Community and Healthcare permit by completing the application form online.

If you are a resident receiving care you just need to provide proof of your care needs such as;

- a letter from your GP or NHS

- welfare benefit entitlement letter confirming you are in receipt of the Care component of Disability Living Allowance (DLA) or Personal Independence Payment (PIP)

If you are a care provider/agency you must provide proof that you are providing care to a Barking and Dagenham resident (e.g. a contract).

**17. Does a permit guarantee me a space outside of my home?**

The permit scheme does not guarantee a parking space outside your home. But it should make it easier for you to park because it stops people who live outside the zone from being able to park there. During the zone's operating times, only residents and their visitors who hold a relevant parking permit can park there.

**18. Will my permit be valid in all parts of the borough?**

No, your permit is only valid for the zone you live in. Residents with permits for other zones will also not be able to park in your zone.

**19. What if I have a company car or van?**

If you have a company vehicle, you can still apply for a resident's permit. We just need a letter from your company on their headed paper confirming that you are the authorised driver or vehicle keeper. The letter needs to show the vehicle registration.

**20. If you are self-employed are you able to claim back any money for the cost of your permit?**

It may be possible to claim this as an expense, but you should take professional advice to see what you may be entitled to.

**21. What if I have a London black cab or private hire vehicle?**

You can still apply for a resident's permit. If you do not own your vehicle and it is leased or hired we just need a copy of your hire or lease agreement which shows the vehicle registration.

**22. Do I need a permit if I want to park my motorbike, moped or scooter?**

No, solo motorcycles, mopeds and scooters do not require a permit to park within a CPZ area.

**23. What are the different types of parking bays?**

**Permit Holder Bays** – these are bays designated for all valid permits, or particular types of permit as stated on the signs e.g. 'resident permit holders only' or 'business permits only'

**Shared use bay** - these are bays designed for both permit holders (without additional charge) such as business, carers, voluntary as well as there being an option for or non-permit holders who must 'pay by phone' to park there. These bays have a 'maximum stay' that only 'pay by phone' users must follow. These are typically located around community hubs, green spaces, nursing homes and so on. The option to 'pay by phone' is cashless.

### **Where can't I park?**

Yellow lines indicate where vehicles should not be parked.

**Single yellow lines** - these mean that on certain days and times no one can park there. Check signage near the yellow lines for more information about the hours.

**Double yellow lines** – these mean no one can park there all the time, 24 hours a day, all year round. All double yellow lines in Barking and Dagenham operate seven days a week, including bank holidays.

### **24. How can the council ensure that only residents get parking and visitor permits?**

Only vehicles registered to an address within the designated CPZ zone are able to obtain a permit.

### **25. Are these the first CPZs in the borough?**

There are several CPZ areas already in place across the borough. The aim of this exercise was to make them more consistent and fair, as some CPZs operated on different times, making the parking restrictions on some streets very different to other streets nearby.

### **26. How will the CPZ affect air quality?**

CPZs improve air quality by reducing the amount of time drivers spend driving around in search of available parking spaces, reducing the amount of pollution that vehicles give out into the air. They can also encourage more sustainable types of travel such as public transport, cycling and walking.

Our permit pricing structure is designed to discourage the level of high polluting vehicles and reduce car ownership.

### **27. What is being done about commercial vehicles?**

Within CPZ zones, the maximum size of vehicle you can get a permit for is 2.3m in height or 5.25m in length.

### **28. Does the CPZ help to reduce inconsiderate parking around schools?**

Parking enforcement around schools is a key priority for us as we recognise that inconsiderate parking near schools can cause significant road safety and traffic congestion issues. CPZs help us to enforce against this, by restricting drivers who live outside a zone from being able to park there.

### **29. What about people who have driveways with a legal dropped kerb in place?**

If you have a dropped kerb & live in a CPZ and wish to park across your own dropped kerb, you will require a Dropped Kerb permit. You will be allowed to park over your dropped kerb providing you are not blocking anyone else, such as wheelchair, pram users, or other motorists.

A Residents permit is for parking in resident bays only and **cannot** be used to park across a dropped kerb.

You will not need a permit to park on your off-street driveway/hard standing area.

If you park over your dropped kerb without a Dropped Kerb permit you risk receiving a penalty charge notice.

You will not be permitted to park across any other dropped kerb or where the dropped kerb is shared between two or more properties.

### **30. Can I apply for a dropped kerb if I live in a CPZ**

In accordance with 10.2 of the Approval Guidance, if you are considering a dropped kerb, you will be able to apply up until a decision is made about the scheme and an outcome letter is issued to you, any applications received after the outcome letter has been issued will be assessed in accordance with 10.1.

Should a scheme be agreed and implemented, please note that as per the Footway Policy (10.1) which can be found on the following link (<https://www.lbbd.gov.uk/dropped-kerbshttps://www.lbbd.gov.uk/dropped-kerbs-footway-crossingsfootway-crossings>) the Council will refuse crossover requests where this will result in the removal or reduction of a designated parking bay in an existing CPZ or where a CPZ or other parking scheme has been formally approved but not yet implemented.

You can access the Footway Crossing policy at <https://www.lbbd.gov.uk/dropped-kerbshttps://www.lbbd.gov.uk/dropped-kerbs-footway-crossingsfootway-crossings> and refer to 'Approval guidance'.

Consideration is now given to residents who own electric vehicles or who hold a valid blue badge.

### **31. Isn't this about making money? Why are we being charged for permits when we already pay our Council Tax?**

This isn't about making money. We have done this to make CPZ zones across the borough fairer and more consistent. They will make roads safer, reduce traffic congestion and air pollution, and make it easier for people who live locally to park near their home.

We have to charge for permits to help us cover the set-up, maintenance and ongoing enforcement of the zones - we need to do this to ensure residents can park in their local area.

#### **APPENDIX A**

All resident permits are valid from one year from the date of issue.

A permit must be purchased for each vehicle registered to your home address.

Prices below are quoted per permit, per vehicle.

(Prices effective from 13 September 2018)

Tariff band	Emissions (CO2) g/km	Up to 2 vehicles per household	3rd Vehicle per household	4th Vehicle per household	5 or more Vehicles per household
1	0 to 50	Free	£45	£45	£45
2	50 to 100	£18	£45	£45	£45
3	101 to 140	£36	£45	£54	£63
4	141 to 160	£45	£56.25	£67.50	£78.75
5	161 to 180	£51	£63.75	£76.50	£89.25
6	181 to 255	£80	£100	£120	£140
7	Over 256	£140	£175	£210	£245

(1) subject to the provisions of the Order

(2) From 27 June 2022 all diesel vehicles which do not meet the Euro 6 emissions standard or are not ULEZ compliant will incur a diesel surcharge of £75.00 (Please note that this change in diesel surcharge charge policy is not retrospective)

(3) Any additional vehicle resident permits in excess of 2 vehicles are subject to a minimum charge of £45

(4) If your vehicle does not have Co2 emissions data , please contact parking services by emailing [parking.permits@lbbd.gov.uk](mailto:parking.permits@lbbd.gov.uk) so that a manual conversion of your Cylinder Capacity to Co2 emissions can be done. However, if your vehicle does have co2 emissions data, your email may not be responded to.